

# Base Extras

## Extras Cover

Fact Sheet effective from 1 January 2023

### Extras Tier



Basic

### Cover availability



Single



Couple



Single Parent  
Family



Family



**Important:** This Fact Sheet is only a summary of the cover. Our Member Guide and Terms & Conditions documents have further information on how this cover works. These documents, along with our Fund Rules are available at [australianunity.com.au/importantdocuments](https://australianunity.com.au/importantdocuments). Before booking treatment, you should contact us to ask about the benefits you can expect to receive and any out-of-pocket expenses you might incur. This information is current as at 10 October 2022 and subject to change from time to time.

# Base Extras

The table(s) below must be read together with the "Important Information" section, as well as our Fund Rules and Terms and Conditions at [australianunity.com.au/importantdocuments](http://australianunity.com.au/importantdocuments). If a provider charges less than the benefit listed, we will not pay more than cost of the service or item.

Dental	What you'll get back	Yearly limit (January- December)	Waiting Period and Additional Information
Preventative Dental	Set amounts per item	Combined maximum of <b>\$500 per person</b>  Base Extras does not include access to No Gap Dental Network benefits	<b>No waiting period</b>
General Dental			<b>No waiting period</b> for selected diagnostic services <b>2 month waiting period</b> for all other services Includes most fillings and simple tooth extractions

Optical	What you'll get back	Yearly limit (January- December)	Waiting Period and Additional Information
Optical	100% of the cost per item	<b>\$150 per person</b>	<b>6 month waiting period</b>  For prescription glasses, contact lenses or repairs supplied by an optometrist in private practice  Excludes non-prescription sunglasses and contact lenses, and optical consultations

Physical Therapies	What you'll get back	Yearly limit (January- December)	Waiting Period and Additional Information
Physiotherapy	<b>\$40 per consultation</b>	Combined maximum of <b>\$150 per person</b>	<b>2 month waiting period</b> Includes sports physiotherapy and hydrotherapy
Exercise Physiology			<b>2 month waiting period</b> Includes hydrotherapy
Chiropractic and Osteopathy	<b>\$30 per consultation</b> \$30 for a chiropractic x-ray	Combined maximum of <b>\$100 per person</b> Limit of one chiropractic x-ray per person	<b>2 month waiting period</b>
Acupuncture	<b>\$30 per consultation</b>	Combined maximum of <b>\$150 per person</b>	<b>2 month waiting period</b>
Remedial Massage			
Myotherapy			

Medicines	What you'll get back	Yearly limit (January- December)	Waiting Period and Additional Information
Travel Vaccinations	<b>\$50 per script</b>	<b>\$100 per person</b>	<b>No waiting period</b>  For approved travel vaccines, supplied and administered in Australia prior to departure and for the purpose of overseas travel

Ambulance	What you'll get back	Yearly limit (January- December)	Waiting Period and Additional Information
Emergency Ambulance	100% of the cost	Unlimited	<b>No waiting period</b>  Unlimited Emergency Ambulance transportation provided that the transport is coded and invoiced as emergency transport by a recognised State Ambulance authority. Benefits are not payable if ambulance service is already covered by a State-based scheme or your ambulance subscription
Ambulance Attendance where you are not taken to hospital	100% of the cost	<b>2 attendances per person</b>	

Other benefits	Waiting period and Additional Information
Preventative Health	<b>No waiting period</b>  Preventative Health Services can offer practical support to help bring about positive change. The following are offered under your cover: <b>Doctor Health Checks, Quit Smoking and Weight Loss</b>  To check your eligibility, which providers and programs you are able to use, please contact Australian Unity. More information can be found at <a href="http://australianunity.com.au/wellnessbenefits">australianunity.com.au/wellnessbenefits</a>

## Important Information

### Out-of-pocket costs

At Australian Unity we want to try to help with the cost of looking after your health by putting some money back in your wallet. Extras cover can help you get money back on common health treatments that aren't generally covered by Medicare.

You'll get a percentage of the cost, or set benefits back on included Extras every time you claim, until you reach your yearly limit. Therefore you only pay the difference between what you get back from Australian Unity and the cost set by your provider.

Please call us or refer to your Member Guide and Terms & Conditions for further information on how this cover works. If you want more specific information about what you can expect your out-of-pocket costs to be, we recommend you obtain a quote from your provider before undergoing treatment, along with a list of item numbers. You can then contact us or log in to Online Member Services for details of benefits before proceeding with your treatment.

### Dental Service Limits

We use the Australian Dental Association (ADA) guidelines and our Fund Rules to determine whether we pay benefits for certain services. For example, the ADA guidelines help us to categorise each dental service (e.g. 'diagnostic', 'Periodontics') and may indicate that a certain dental item number can't be charged by a provider with another service during the same visit. Some limited services may also not be payable under our assessment rules. Where possible, you should always contact us to determine the benefits you can expect to receive.

### Planning a family

There's no happier time than starting or growing your family, and we want to ensure your new addition is covered straight away on your policy without having to serve waiting periods. It's important to contact us in a timely manner as you may not be able to backdate this request. More details on managing your membership and the requirements to add a child can be found in the Member Guide, at [australianunity.com.au/importantdocuments](http://australianunity.com.au/importantdocuments)

### Waiting Periods

You cannot receive benefits for any items or services you may have received while you are serving a relevant waiting period. However, if you've already served your waiting periods on an equivalent or higher level of cover with any registered Australian health fund and join within 30 days of leaving that fund, you will not have to re-serve your waiting periods. Otherwise, waiting periods will apply from the date you re-join. If you've upgraded your cover, your waiting periods for the higher benefits will start on the date you upgrade, but you can still claim an equivalent benefit to your previous level of cover during that period..

### Consultations and Telehealth Appointments

References to 'consultations' in the tables above are to in-person consultations. The following treatments are also eligible for benefits where the consultation can be appropriately delivered as a telehealth appointment: Exercise Physiology and Physiotherapy. Benefits are only payable for one consultation with a provider on the same day, for the same member.

### Recognised Providers

We only pay benefits when you see a recognised provider in a private practice. Please contact us to check if your provider is recognised by us.

### Changes to your cover

We may at any time make changes to your cover. This may include adding or reducing the benefits or services available to you. We will ensure that we provide you with appropriate notice of these changes in accordance with the Private Health Insurance Act 2007, the Australian Consumer Law and the Private Health Insurance Code of Conduct.



Australian Unity is a signatory to the Private Health Insurance Code of Conduct. For details visit [privatehealth.com.au/codeofconduct](http://privatehealth.com.au/codeofconduct). This documentation should be read carefully and retained. Information is subject to change.

Your personal information is managed in line with our privacy policy which is available at [australianunity.com.au/privacy-policy](http://australianunity.com.au/privacy-policy). Your membership is subject to the Fund Rules and Privacy Policy of Australian Unity which may change from time to time. Australian Unity Health Limited - ABN 13 078 722 568.

## Contact us

13 29 39  
[australianunity.com.au](http://australianunity.com.au)