

Media Release

10 November 2020

Australian Unity notifies FWO of results of payroll operations review

Member-owned wellbeing company Australian Unity has notified the Fair Work Ombudsman (FWO) of the findings of a review into the remuneration operations of its human services businesses.

Australian Unity initiated the review to determine whether its employees had been paid their full entitlements.

The review identified instances of underpayment and overpayment of entitlements, including wages, shift loadings and allowances to current and past employees in the company's Independent & Assisted Living (IAL) business. In addition, superannuation errors were found relating to some employees across the Group.

The review found wages and entitlements underpayments of approximately \$4.25 million, or less than 0.2 percent, over a period where total wages and entitlements outlays were some \$2.4 billion. This estimate does not include superannuation or the interest on wages and entitlements, which are still being calculated.

Australian Unity Group Managing Director Rohan Mead said that the company had apologised to affected employees and will seek to rectify the errors as quickly as possible.

"We're sorry this has happened—we always aim to pay our people correctly," Mr Mead said.

"We will make good for everyone affected as quickly as possible, while at the same time putting investment and resources into making our payment processes efficient and effective for the future."

"We also urge any former employees who worked in these business areas from 2014 to contact us if they believe they may have been affected."

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About Australian Unity

Established in 1840, Australian Unity is a member-owned wellbeing company with 260,000 members and more than 700,000 customers. Our range of health, wealth and care products and services provides member, customer and community value that is supportive of personal and community wellbeing.

www.australianunity.com.au