

# Compliant form for hard copy provision of Customer Information

27 September 2021

## Lifepan Bond

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Customer name

### You can say no to being sold this insurance. It is not compulsory.

Salespeople must wait 4 days before selling you insurance as an 'extra' to your main purchase.

You can say 'no' to being contacted about products and services sold by by Lifepan Australia Friendly Society Limited by telling the sales person or using the contact details below.

You can opt-out of being contacted about any insurance as an 'extra' to your main purchase by contacting Lifepan Australia Friendly Society Limited via the details below.

#### Lifepan Australia Friendly Society Limited

Call: 1800 804 731

Write to: Reply Paid 89,  
Adelaide SA 5001

### Consider your options

If you are unsure, consider your situation and ask yourself:

- **Do I need and understand this insurance?**  
Consider what the policy covers and what it excludes. You may already have other insurance or arrangements that will cover any potential loss or damage.
- **Could I get a better deal somewhere else?**  
Consider if another insurance product or company can better meet your needs. You may be able to shop around for a better deal.

For more information, visit  
[moneysmart.gov.au/add-on-insurance](https://moneysmart.gov.au/add-on-insurance)