



IOOF WEALTHBUILDER

1 July 2021

Investor advice fee consent

From 1 July 2021, certain fees paid to your financial adviser will need to meet additional requirements before they can be deducted from your account.

We are required to obtain specific consent before an on-going investor advice fee (IAF) can be deducted from your account. You are not under any obligation to consent to the IAF being deducted. You can revoke your consent to the deduction and IAF by contacting us and/or your adviser to terminate the fee arrangement. This will prevent any further deduction of IAFs from your account after the consent has been revoked but does not reverse any fees paid before revocation.

Ongoing IAFs

These further requirements apply to the following on-going fee arrangements with your adviser:

- IAF – Upfront
- IAF – Ongoing

We will require your consent every year to continue deducting an ongoing IAF from your account. If we do not receive your consent by the **'consent end date'**, nominated on the application or advice fee form, your ongoing IAF will cease. The consent end date is 150 days after your anniversary date: the date when you entered into an ongoing fee arrangement with your adviser.

If we have not received your consent by the consent end date, we will seek to confirm with your adviser as to whether they are still providing services to you. If no confirmation is received or if no further services are to be provided, we will remove the adviser's access to your account.

In addition, a reasonable estimate of the total cost of the on-going fee for the stated timeframe must be provided to us by your adviser.

More information

If you have any questions about fees paid to your financial adviser or IOOF WealthBuilder, please:

- speak to your financial adviser
- call our Investor Services Team on 1800 002 217, or
- email us at investorservices@ioof.com.au

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