

Overseas Visitor Cover Suspension

Suspending your health membership

Australian Unity members with certain types of Overseas Visitors Cover can suspend their membership and reinstate it later without having to re-serve waiting periods. The rules below show you which covers are eligible for suspension and how to suspend your cover.

Please note we will not pay for any hospital, medical or extras services you have during the suspension period and members with extras only cover are not eligible.

Overseas Travel Suspension:

- You must have been an Australian Unity member with eligible Overseas Visitors Cover (see further below) for at least 3 months.
- The minimum suspension period is 1 month with a maximum suspension period of 12 months.
- The Membership must be paid to or in advance of the proposed effective date of suspension.
- Suspension will apply from the day after the departure date you nominated on the form or from the date of the receipt of the application form, whichever is later.
- Members with separate hospital and extras memberships will need to suspend both simultaneously.
- You must apply for suspension prior to your departure date.
- If you suspend your cover, you will not be able to suspend it again for a further 12 months from the date of resumption.
- Suspension is NOT available for the below products:
 - Healthy Travel
 - Overseas Visitors Budget and
 - Overseas Visitors Standard

What are the rules behind reinstating my membership?

- Unless we hear from you, your membership will automatically resume from the return date approved by the fund.
- Once your membership is reinstated, all benefits and waiting periods will resume from where they left off.
- When your membership is reinstated we will credit any payments made in advance of your suspension date.
- Your membership (and all benefit entitlements) will cease if your membership becomes unfinancial due to failure to make a further payment after it's reinstated.
- If you were paying by direct debit before suspending your membership, you'll need to contact Australian Unity to get your direct debit reinstated when you come back to Australia.

Applying is easy

Simply complete the attached form and email it to customerservice@australianunity.com.au or return it to the reply paid address found on the bottom of the form.

We'll send you a confirmation letter once everything is organised.

To find out more about suspending your membership, our customer service team is available to answer any questions you may have. If you have difficulty speaking or understanding English our free interpreter service is also available to help.

Overseas Visitor Cover suspension application form

1. Your membership details

Membership Number	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>									
Title	<input checked="" type="checkbox"/> Mr	<input checked="" type="checkbox"/> Mrs	<input checked="" type="checkbox"/> Ms	<input checked="" type="checkbox"/> Miss	<input checked="" type="checkbox"/> Dr	Date of birth	<input type="text"/>	<input type="text"/>	/	<input type="text"/>	<input type="text"/>	/	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Surname	<input type="text"/>					First name	<input type="text"/>									
Residential address (no PO Box)	<input type="text"/>															
Suburb	<input type="text"/>					State	<input type="text"/>	<input type="text"/>	<input type="text"/>	Postcode	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Phone (home)	<input type="text"/>					Mobile	<input type="text"/>									
Email	<input type="text"/>															

2. Overseas travel suspension details

Departure date / / Return date / /

Note: We recommend you change your communication preference to email. This will ensure you have access to all correspondence including confirmation details of your suspension whilst you are away.

3. Authorisation

I have read and understood the information contained in this brochure including that regarding Australian Unity's Overseas Visitors Cover Suspension policy and general conditions. I must contact Australian Unity before the return/end date listed above if I need to make any changes to that date.

Signature of member Date / /

Please fully complete this form and return it via one of the options below.



Return by post

Australian Unity Health
Reply Paid 91943, Melbourne VIC 3000
(No stamp is required)



Email

customerservice@australianunity.com.au

Please return your completed and signed form to Australian Unity within 10 days.

Contact us

1300 899 739
australianunity.com.au



This documentation should be read carefully and retained.

Your personal information is managed in line with our privacy policy which is available at australianunity.com.au/privacypolicy.
Your membership is subject to the Fund Rules and Privacy Policy of Australian Unity which may change from time to time.
Australian Unity Health Limited - ABN 13 078 722 568