






Code of Conduct

Persons delivering funded aged care services to individuals must:

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| A |  | Act with respect for individuals' rights to freedom of expression, self determination and decision making in accordance with applicable laws and conventions |
| B |  | Act in a way that treats individuals with dignity and respect, and values their diversity |
| C |  | Act with respect for the privacy of individuals |
| D |  | Deliver funded aged care services in a safe and competent manner, with care and skill |
| E |  | Act with integrity, honesty and transparency |
| F |  | Promptly take steps to raise and act on concerns about matters that may impact the quality and safety of funded aged care services |
| G |  | Deliver funded aged care services free from:
i. all forms of violence, discrimination, exploitation, neglect and abuse; and
ii. sexual misconduct. |
| H |  | Take all reasonable steps to prevent and respond to:
i. all forms of violence, discrimination, exploitation, neglect and abuse; and
ii. sexual misconduct. |