

Customer Guide Cleaning Chemicals

Our Commitment to Safe Cleaning Products

This guide is designed to help you choose the safest cleaning products for our team to use when servicing your home from a range of known brands and retail outlets. Australian Unity applies a risk-based approach to cleaning chemicals, ensuring that our care team members use products with the lowest risk to support both your and their health and safety.

The range of products listed is not exhaustive and is based on non-hazardous/hazardous classifications in chemical safety data sheets (SDS). The products are listed in order of increased risk and rated as 'low risk - safer to use', 'moderate risk - use with caution', 'high risk - not authorised for use' accordingly.

All chemicals used within customers' home environments must be:

- clearly labelled with the manufacturer's label and in the original container;
- prepared by our team member - pre-prepared or pre-mixed cleaning chemicals will not be used; and
- used in accordance with the manufacturer's directions on the label or in the SDS. This includes the use of personal protective equipment and adequate ventilation.

Where these requirements cannot be met, our team members can't use the cleaning product.

Our team members will report any chemical hazards or incidents via our Incident Management System. Where an employee has a known health condition to a chemical, they may decline to use this substance. In a medical emergency, call **000** or obtain information from the Poison's Information Hotline on **13 11 26**.

Chemicals endorsed for use

Product labels with the following statements or ingredients are endorsed for use:

- "Biodegradable"
- "Bleach Free"
- "Chlorine Free"
- "Nitrate Free"
- "Non-Toxic"
- "Plant based"
- "Petroleum Free"
- "Solvent Free"
- Calcium Carbonate
- Limonene
- Saponin
- Sodium Silicate
- Lauryl Glucoside



Multi-purpose cleaning

Low Risk - Safer to use 	Moderate Risk - Use with caution 
• Bicarb Baking Soda/Glitz Cleaning Bi-Carb • Vinegar • Lemon Juice • Earths Choice Multi-Purpose Spray • Organic Choice Multi-Purpose Cleaner / Wipes • Green Action Multi-Purpose Cleaner • Go Clean Go Green Multi-Purpose Cleaner • Orange Power Multi-Purpose Cleaner • Ajax Spray N Wipe Multi-Purpose Cleaner • Gumption All-Purpose Paste Cleaner • Simple Green All-Purpose Cleaner	• Pine O' Clean Disinfecting Wipes • Pine O' Clean Multi-Purpose Cleaner • Coles Green Choice Multi-Purpose Cleaner • OzKleen Power Grapefruit and Lime Disinfectant • Woolworths Select Disinfectant Liquid • Selleys Sugar Soap Liquid



Kitchen cleaning

Low Risk - Safer to use 	Moderate Risk - Use with caution 
• Any of the endorsed multi-purpose cleaners • Ajax Cream Cleaner • Ajax Spray N Wipe Kitchen • Organic Choice Dishwashing Liquid • Tri-Nature Camomile Dishwashing Liquid • Green Action Dishwashing Liquid	• Earth Choice Dishwashing Liquid • Eco-store dishwashing Liquid • Finish All in one Dishwashing Gel • Eco-store Dishwashing Tablets • Earth Choice Dishwashing Tablets • Simple green oven and microwave foaming cleaner



Bathroom cleaning and laundry

Low Risk - Safer to use ✓	Moderate Risk - Use with caution ⚠
- Any of the endorsed multi-purpose cleaners - Organic Choice vanity and shower - Green Action Bathroom Cleaner - Orange Power Shower, Bath and Tile Cleaner - Earth Choice Toilet Cleaner - Green Action Toilet Cleaner - Organic choice Laundry Liquid	- Duck Toilet Disinfectant - Earth Choice Shower Cleaner - Ozkleen Shower Power - Earth Choice Laundry - Tri Nature Gentle Laundry wash



Window cleaning

Low Risk - Safer to use ✓	Moderate Risk - Use with caution ⚠
- Earth Choice Glass, Surface and Window Cleaner - Simple Green Glass cleaner - Windex Glass Cleaner Trigger Pack - Tri Nature Hyaline Express Window and Glass cleaner	



Deodorising/Air freshner

Low Risk - Safer to use ✓	Moderate Risk - Use with caution ⚠
Simple Green Pet Stain Odour remover	- Orange Power Air Freshener (any scent) - Non-chemical-based air fresheners, essential oils / natural fragrance



Floor cleaning

Low Risk - Safer to use ✓	Moderate Risk - Use with caution ⚠
- Bicarbonate of soda and water - Vinegar and water - Orange power floor cleaner - Ajax Floor Cleaner – Baking Soda - Green Action Floor Cleaner - Simple Green Floor Cleaner - Bissell Wood Floor Cleaner	Bissell Hard Floor Cleaner



Unauthorised chemicals

Products with the following statements or ingredient types are not allowed to be used by our team members:

- “Toxic”
- “Poison”
- “Danger”
- “Caution”
- “Warning”
- “Flammable”
- “May cause skin irritation”
- Alkaline Salts
- Ammonia
- Bleach
- Butyl cellosolve
- Caustic Soda
- Chlorine
- Ethanolamine
- Lye
- Phenol
- Phosphoric Acid
- Sodium Hydroxide
- Sodium Hypochlorite
- Sulphates
- Toluene



Abrasive cleaners

High Risk - Not authorised for use



- Bleach
- Exit Mould
- Domestos
- Ajax Multi-Purpose Powder Cleanser
- Jif Cream Cleanser



Corrosive cleaners

High Risk - Not authorised for use



- Methylated spirits
- Mineral Turpentine
- Cloudy Ammonia
- CLR All Purpose Cleaner



General cleaners

High Risk - Not authorised for use



- Pine O Clean Liquid Disinfectant
- Reliance Hospital Grade Disinfectant
- White King – All products
- Easy off Bam – All products
- Exit Mould
- Select Surface Spray Disinfectant
- Select Dishwashing Cleaner
- Harpic – All cleaners with bleach

More information

We appreciate your support in providing a safe work environment for our care team. If you would like any more information or have any questions, please contact your local Australian Unity branch.