

May Respite Campaign – Victoria Grange

Draft Terms and Conditions to be added to marketing campaign

1. This offer is issued by Australian Unity Care Services Pty Ltd ABN 44 065 558 134 (Australian Unity) and is subject to the terms and conditions below.
2. This offer is to waive Australian Unity's respite fees, including its daily Respite Fee and its Better Together Plus Services Fee, for the first 14 days of respite accommodation provided to an eligible customer at Australian Unity's Victoria Grange Aged Care facility.
3. Bookings must be for a minimum period of 28 consecutive days. This offer does not apply to bookings made for less than 28 days or for bookings that are not for at least 28 consecutive days. If a booking is cancelled after commencement or for any reason is not completed for at least 28 consecutive days, then this offer will not apply, and all respite days must be paid for as otherwise required by Australian Unity's Respite Care Agreement.
4. No discount applies for any period after the first 14 days. The customer will be charged all respite fees (including a Respite Fee and a Better Together Plus Services Fee) for each respite day booked in excess of 14 days, including for any days that the customer books, or otherwise extends respite accommodation for, beyond the minimum 28 day period. Those respite days will be charged and must be paid for in accordance with Australian Unity's Respite Care Agreement.
5. This offer is only available for bookings made and commencing between 6 May 2022 and 30 June 2022 (campaign period) for accommodation at Australian Unity's Victoria Grange Aged Care facility.
6. This offer is not applicable to bookings commencing before or after the campaign period or at any other Australian Unity facility.
7. This offer is not applicable to those customers who receive funding via third parties.
8. This offer is subject to room availability and capacity.
9. The customer must have a valid and current respite ACAS (Aged Care Assessment Services) Assessment and available government allocation of respite days for the duration of the booking. Respite days booked will be deducted from the customer's annual respite allocation.
10. This offer is only redeemable once per person during the campaign period.
11. This offer is not available to existing respite customers of Australian Unity.
12. Australian Unity reserves the right to suspend, modify or terminate this offer at any time without notice.